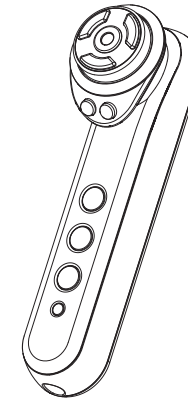




# User's Manual

Home-care Beauty Device  
Photo PLUS Prestige Pro

M30



English User's Manual come with this product.  
Please download the other language's User's Manual version from this link (<https://www.ya-man.co.jp/en/support/documents/>) or scan with QR code with your camera phone.  
Please carefully read User's Manual to ensure safe and proper use of the device.



TO ACCESS SCAN WITH YOUR CAMERA PHONE

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Thank you for purchasing this YA-MAN product.

- Please read this User's Manual carefully for information on how to use the device properly and safely.
- After reading the contents hereof, be sure to keep this User's Manual in an accessible location.
- Be sure to include this User's Manual if you are transferring ownership of the device to another person.




# Safety Precautions

- Read these Safety Precautions carefully before using the device in order to use it correctly.
- Use the device sensibly in accordance with the prescribed steps.
- Immediately discontinue use and arrange to have the device repaired if any abnormality occurs.
- Do not use the device while it is in a defective state, as doing so could cause physical harm to the user.
- The precautions listed in the User's Manual are very important. For your safety, please follow them carefully.
- Precautions are classified as DANGER, WARNING, or ATTENTION in order to clearly specify the level of danger and possible injury or damage that may occur if the device is misused.

## ● Classifications of Precautions


 <b>DANGER</b>	Improper use of this device poses a severe and likely risk of death or serious injury.
 <b>WARNING</b>	Improper use of this device may pose a risk of death or serious injury.
 <b>ATTENTION</b>	Improper use of this device may cause an injury or property damage*. * 'Property damage' refers to damage affecting dwellings, household belongings or domestic animals and pets.

## ● Symbols

	This symbol shows you what you must not do.
	This symbol shows you what you must do.
	This symbol shows you what you must be careful with.

## DANGER

The following individuals should not use the device:

-  Prohibition
- Use of the device could cause electronic medical devices to malfunction.
- ◆ Do not use the device in conjunction with any medical electronic equipment, including:
    - pacemakers or other implanted electronic medical devices,
    - artificial heart-lung machines or other electronic life-support medical devices
    - electrocardiographs or other worn electronic medical devices.

## WARNING

### The following individuals should not use the device:

- Failure to comply may cause accidents or other problems.
- If you have existing or suspected heart disease, or related disorders
  - Infants or if you are unable to express your intentions on your own
  - If you are unable to sense temperature or stimulation
  - If you have an autoimmune disease

Consult a physician prior to use under the following conditions:

- If you have an acute disease
- If you have an infectious disease
- If you have a malignant tumor
- If you have a febrile disease
- If you have high blood pressure or a blood disease
- If you have a fever
- If you have sensory impairment due to severe peripheral circulatory dysfunction (e.g. diabetes)
- If you have a nerve damage
- If you have a skin disease or atopic dermatitis
- If you are a hospital outpatient and are taking medication
- If you have a pre-existing skin condition, such as an allergic constitution or contact dermatitis, or if you have a concern about your skin when using this device



Prohibition

### Do not use in the following cases or on the following areas.

Failure to comply may cause accidents or other problems.

- If your skin is damaged, experiencing a rash, inflammation or other abnormalities
- If you are under the influence of alcohol
- Head, anywhere inside the mouth, around the pubic region or any mucous membrane
- Eyeballs
- Upper eyelids (except in COOL Mode)
- Lower eyelids, outer corner of the eye (except in EYE Mode and COOL Mode)
- Throat
- Bulging moles
- Viral warts
- Areas where you have broken a bone
- Areas of internal bleeding, swelling or scabbing after cosmetic medical procedures
- \* Avoid using the device for 2 weeks after cosmetic medical procedures. After this period, consult with a physician and only use the device if the physician confirms there is no problem.  
(e.g. Hyaluronic acid injections, silicone injections, Botox, thread lifts, double eyelid surgery, HIFU, etc.)
- Areas where metal was implanted by surgery (reconstructive surgery, plastic surgery, cosmetic surgery)



Prohibition

### Do not use the device for a long time over areas where the skin is thin or areas above bones.

Failure to comply may cause skin problems or physical ailments.



Prohibition

### Do not overuse the device. For usage time and frequency, follow the instructions in the User's Manual.

Failure to comply may cause physical injuries.



Prohibition

### Do not use continuously on the same area except in COOL Mode. Be sure to move the device across the skin while it is in use. Do not use on areas that cannot be reached by the entire electrode head surface.

Failure to comply may cause burns or low temperature injuries.




Prohibition

### Before use, check to make sure the electrode and treatment head are not cracked, deformed or broken. Do not use the device if they are damaged or malfunctioning.


Failure to comply may cause injuries or skin problems.

 **WARNING**


 **Do not use, store or charge the device in the following locations:**

- In bathrooms or near bathtubs, showers, washbasins or other containers filled with water
- A dusty location, a location where there is exposure to direct sunlight or outdoors
- A slope or a location where there are vibrations or shocks
- A location where there are strong radio waves or magnetism
- Near a flammable substance (such as alcohol, thinner, benzene, nail polish remover or spray).
- A location where there is exposure to oil smoke or steam
- A location that may become hot, such as near a heating device (e.g. a heater)
- A location with drastic temperature changes (e.g. near an air conditioner or heater)


Failure to comply may cause a fire, electric shocks, accidents, malfunctioning, falls or injuries.

 **Do not use the device if the AC adapter is damaged.**


Contact your local distributor and use the dedicated power cord.

 **Do not leave the device unattended while it is turned on.**


Failure to comply may cause a fire or other accidents.

 **Do not use the device for any purpose or areas other than those stated in the User's Manual.**


Failure to comply may cause a failure of the device or an injury.

 **If any problem occurs during use, including the presence of an abnormal odor or excess heat, stop using the device.**


Failure to comply may cause the device to become damaged or catch a fire.

 **Do not pull out a plug from a power outlet or pull out the plug from the device during use.**


Failure to comply may cause an electric shock or a fire due to a short circuit. Be sure to turn off the power before pulling out the plug.

 **Keep the device and AC adapter away from children and do not allow them to use it alone. Do not allow children to play with the device.**


Failure to comply may cause accidents or injuries.


 **Children should obtain the consent of their guardians before using the device and then use it under the supervision of a guardian or a specialist.**

Failure to comply may cause accidents or injuries.


 **Do not use the AC adapter in the bathroom or areas where there is water. Do not wash or immerse the main unit or the AC adapter in water.**

Failure to comply may cause an electric shock, a short circuit or a fire.


 **WARNING**

 **If the device is dropped or damaged, turn off the power immediately, pull out the plug, and request for a repair/inspection.**


Failure to comply may lead to a fire or an electric shock.

 **Do not disassemble, attempt to repair, or modify this device in any way.**


Failure to comply may cause a fire, an electric shock, or other injuries. Contact your local distributor for advice on repairing the device.

 **If you feel an earthquake, see lightning, or hear thunder, turn off the power and unplug the device.**


Failure to comply may lead to a fire or an electric shock.

 **In the unlikely event that an abnormality occurs, immediately unplug the AC adapter.**


Do not use the device if smoke, abnormal noises or an odor is detected, or if it is otherwise operating in an abnormal state.

 **Do not damage, modify, bundle, twist or otherwise apply undue force to the AC adapter.**


Failure to comply may cause the cable to break, resulting in a fire or an electric shock. Straighten out any twist in the cord before storing.

 **Do not use if the AC adapter is damaged or the wall socket is too loose.**


Failure to comply may cause an electric shock, short circuit, fire or failure of the device. Contact your local distributor for advice on repairing the device.

 **When disconnecting the plug from a power outlet, pull it out by grasping its head instead of the cord (do not touch the metal parts). Do not insert or disconnect the plug with wet or damp hands.**


Failure to comply may cause an electric shock, short circuit, fire or failure of the device.

 **After using the device and when cleaning it, be sure to turn off the power and remove the plug from the wall socket.**


Failure to comply may cause the device to catch a fire or may lead to accidents.

 **Always use the dedicated AC adapter.**

Failure to comply may cause an electric shock, short circuit or fire.

 **Do not exceed the rated capacity of a power outlet or wiring accessory (do not connecting too many plugs in one outlet).**

Failure to comply may cause an electric shock, short circuit, fire or failure of the device.

 **Be sure to use in an operating voltage range between 100-240 volts. Make sure that the plug is fully inserted into the power outlet.**

Failure to comply may cause a fire, electric shock or other accidents.

**ATTENTION**

Prohibition

**Do not press the device strongly or use it intensively on a single area.**

Pressing the device stronger than necessary or using it intensively on a single area may damage the skin.



Prohibition

**Do not use while driving.**

Failure to comply may cause accidents or injuries.



Prohibition

**Do not use COOL Mode continuously.**

If the mode is used for continuous treatments, an electrode head of the device will not become fully cool. Have an interval of at least 30 minutes between treatments.



Prohibition

**Do not look directly into the LED light. When using the LED light to treat upper eyelids, lower eyelids, and outer corner of the eye, be sure to close your eyes and keep an electrode head at least 5 cm away from the skin.**

Failure to comply may cause damages to your eyes or skin.



Prohibition

**Do not use at a temperature below the specified ambient temperature.**

Failure to comply may cause the electrodes to stick to the skin and damage the skin.



Must Comply

**If you are currently undergoing dental treatment or have teeth fillings, choose a lower intensity level and apply the device on a different area,**

You may feel strong irritation or discomfort by EMS on your cheeks or chin. If you feel strong discomfort, consult a physician.



Removing the plug

**If a power failure occurs, turn off the power immediately and unplug the device from the power outlet.**

Failure to comply may lead to accidents.



Prohibition

**Do not allow the device to come into contact with another beauty device or electronic appliance while the power is on. Do not use with other electronic products (electric blankets/bed sheets, heated tables, etc.) at the same time.**

Failure to comply may lead to accidents due to malfunctions.



Must Comply

**Use only Level 1 upon the first use and until you are accustomed to use. Even if you do not feel any stimulation, make only small adjustments to the intensity level. Use the device at an intensity level that suits you.**

Make only gradual adjustments to the intensity level. Failure to comply may cause accidents or injuries.



Must Comply

**Check carefully that your skin is not showing any abnormality during the treatment. Stop using the device immediately if you start to feel pain, fatigue or if you see any skin reaction during use. Do not use the device continuously for an overly long period, such as for a commercial use.**

Stop using the device immediately if the treatment does not agree with your skin. If symptoms persist the following day and beyond, consult a physician.



Must Comply

**Avoid using the device on the same area for longer than 14 minutes.**

When using on the same area again, be sure to leave an interval of 24 or more hours between treatments. Excessive use may damage the skin. The above recommendations are guidelines only; please observe your skin condition and use the device accordingly.

**Use in Foreign Countries****WARNING**

Must Comply

Use at AC100~240V only to avoid a potential fire or electrical shock hazard.

Failure to comply may cause a fire, electric shock or failure of the device.



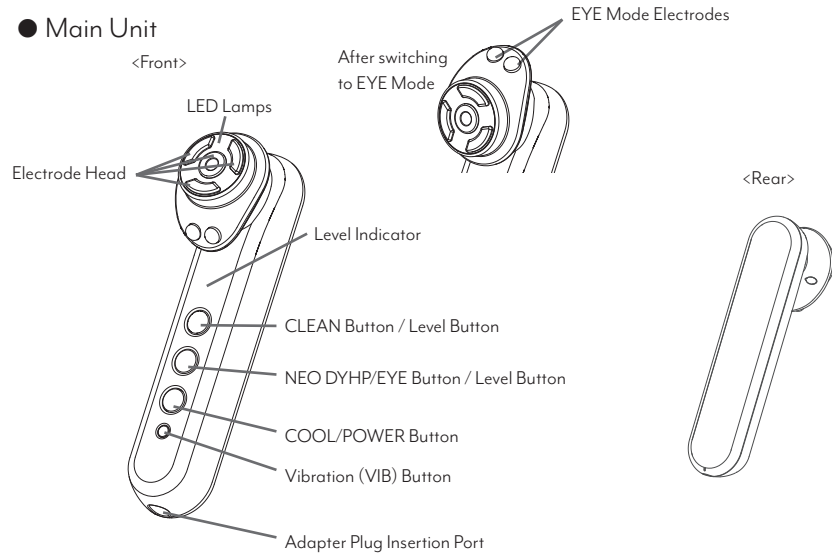
Combustion warning

Be sure to check the plug configuration and the voltage of the power outlet before use.

Failure to comply may cause a generation of heat, fire or malfunction of the device.

- The plug configuration and voltage may vary depending on the region and the type of accommodation. Always be sure to check for compatibility before using the device.
- For information about plug adapters, consult a travel agency or a consumer electronics retailer.

## ● Main Unit



Features/Names of Components

## [Accessories]

### ● Cotton Stopper (Silver Ring)

- \* The cotton stopper is attached to the electrode head when purchased.
- \* Use this stopper to fix cotton pad to the electrode head.

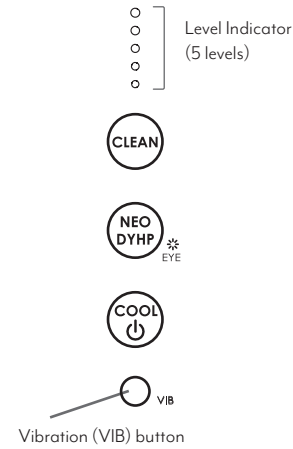


### ● AC Adapter

\* The design and specifications of the device and accessories are subject to change for improvements without prior notice.

## How to operate/How to read the display

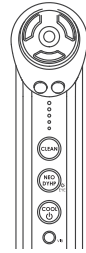
### ● Indicator and Buttons



- Connect the AC adapter to the adapter plug insertion port on the main unit and the wall socket, press and hold the POWER button to turn the device on (the device will be in Standby Mode).
- Briefly press the button for the mode you wish to start.
- For CLEAN and NEO DYHP Modes, there are 5 levels from which you can select.
- For EYE Mode, there are 3 levels from which you can select.
- There is no treatment level selection available for COOL Mode.
- For vibrations, you can select on/off and vibration patterns using the Vibration (VIB) button. There are 3 vibration patterns which you can select. Please select the vibration pattern you prefer. VIB 1 ⇒ VIB 2 ⇒ VIB 3 ⇒ OFF ⇒ VIB 1...

Before Use

## Modes



LED Lamps

Level Indicator

Button Display

• Be sure to move the device on your skin while using (except in COOL Mode).

• Use only Level 1 upon the first use and until you are accustomed to use.

• Use of a cotton pad in NEO DYHP Mode is optional.

• The device and electrode head may become hot after using the COOL Mode. Do not use COOL Mode continuously. Allow the device to rest (power-off status) for at least half an hour after use.

\*1. If using your regular skin care products, be sure that they are water soluble. Do not use oil-based or scrubbing skin care products. Failure to comply may cause malfunctions or skin problems.

Mode	Button Display	Level Indicator	LED Lamps	Features	Functions	Recommended Skin Lotion	Operating Time	Level	Frequency
Standby	<p>3 buttons flashing</p>								
CLEAN	<p>CLEAN button lights up</p>	<p>1 - 5 lamps</p>	Red LED turns on	Tones your skin and absorbs dirt that cannot be removed through normal face washing.	<ul style="list-style-type: none"> <li>RF</li> <li>EMS (high-frequency waves)</li> <li>Ion Cleansing</li> <li>LED (Red)</li> <li>Vibrations (ON/OFF)</li> </ul>	RF Booster Pad <sup>2</sup> Pore Refining Deep Cleansing (or cotton pad with your regular skin lotion <sup>*1</sup> )	Approx. 3 minutes	5 levels	2 to 3 times a week
NEO DYHP	<p>NEO DYHP button lights up</p>	<p>1 - 5 lamps</p>	Orange and Red LED turns on	Helps beauty ingredients to penetrate to the stratum corneum and moisturizes your skin.	<ul style="list-style-type: none"> <li>RF</li> <li>NEO DYHP</li> <li>LED (Orange/Red)</li> <li>Vibrations (ON/OFF)</li> </ul>	RF Booster Pad <sup>2</sup> Clear Deep Moisturizer (If moisture is insufficient, add the skin lotion remaining in the pouch.)	Approx. 5 minutes	5 levels	2 to 3 times a week
EYE Standby <small>When rotating the electrode head 180°</small>	<p>NEO DYHP button flashing</p>								
EYE <small>When rotating the electrode head 180°</small>	<p>NEO DYHP button flashing rapidly</p>	<p>1 - 3 lamps</p>	N/A	Improves the elasticity of the skin around the eyes by applying weak micro-currents.	<ul style="list-style-type: none"> <li>RF</li> <li>Micro-currents</li> <li>Vibrations (ON/OFF)</li> </ul>	Your regular eye-treatment serum <sup>*1</sup>	Approx. 3 minutes	3 levels	5 times a week
COOL <small>* Only the central electrode head has cooling functions</small>	<p>COOL button lights up</p>	N/A	Blue LED turns on	Cooling treatment and light (blue) improve skin elasticity and skin texture.	<ul style="list-style-type: none"> <li>COOL</li> <li>LED (Blue)</li> <li>Vibrations (ON/OFF)</li> </ul>	Apply directly on the skin.	Approx. 3 minutes	N/A	Everyday use is possible

Before Use

Before Use

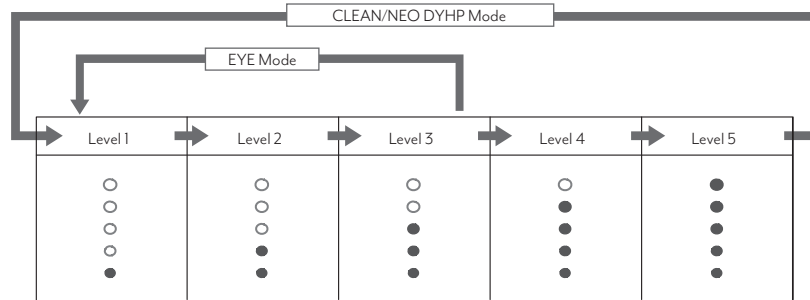
## ● Level Indicator

There are 5 levels for CLEAN and NEO DYHP Modes, and 3 levels for EYE Mode.

Each time the CLEAN or NEO DYHP button is pressed, the level switches as shown in the below picture.

\* There is no level selection available for COOL Mode.

\* Use only Level 1 upon the first use and until you are accustomed to use.



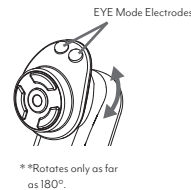
## ● How to Use EYE Mode

- This mode cares for the skin around the eyes using two electrodes on the electrode head.
- Rotate the electrode head 180° to switch between EYE Mode and Standby Mode.

The electrode head only rotates in the direction of the arrow shown in the figure on the right.

- The device cannot be operated in Eye Mode if the electrode head is not rotated 180°.

In addition, the device cannot be used in other modes while the electrode head is rotated.



## ● Timer

One short beep will sound to indicate the half-way point in the operation time.

Refer to pages 9-10 for operation times in each mode.

## ● Standby Mode

When treatment on a certain mode is completed, two short beeps sound and the device switches to Standby Mode (the state in which functioning is suspended). Refer to pages 9-10 for operation times in each mode.

Briefly press the Mode button again to start the selected mode.

## Pre-testing on Skin

\* When using the device or a cosmetic product for the first time, always test for compatibility.

- 1 Clean your skin.
  - Wash the inside of your wrist with soap, then wiping it dry with a towel.
- 2 Apply skin-care product (gel or lotion) or water on your arm. Use the device for approx. 5 minutes in NEO DYHP Mode.
  - Do not wet or rub the pre-testing area.

If you experience any skin abnormality (redness or burning sensation) at the pre-testing area within 24 hours, stop using the device.



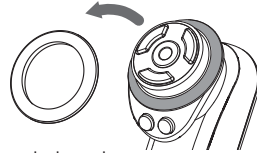
**ATTENTION**

- Be sure to perform a pre-test in order to prevent skin problems from occurring.
- If a rash, reddening, itchiness, stinging sensation or other abnormalities occur at the pre-testing area, immediately stop the pre-test and wash the area.
- Check carefully to make sure there is no skin abnormality before using the device. Stop using the device immediately if the treatment does not agree with your skin.

# How to Use

## How to attach cotton pad to the electrode head

1 Remove the cotton stopper from the electrode head.



2 Place a piece of cotton pad on top of the electrode head and press the cotton stopper down over the cotton pad.

- \* If the cotton stopper does not fit properly on the electrode head, please use a larger and thinner piece of cotton pad. Because thick cotton pads are difficult to fix in place, split them in half before use.
- \* If the cotton pad is too thick, the thermal action of RF treatment may be adversely affected and you will feel less heat.

3 Apply your regular skin lotion or gel onto the cotton pad.

- \* Make sure the skin lotion or gel coats the entire surface of the electrode head.
- \* If using a waterly (low-viscosity) skin lotion, the feeling of warmth may decrease. Recommended skin lotions: RF Booster Pad or high-viscosity skin lotions.
- \* If the cotton pad becomes dry, add more skin-care product. Cotton pads may easily come off from the device when they are dry.

## How to Use (General Instructions)

### ● Precautions

- **Be sure to move the device on your skin while using.** Using the device continuously on the same area may cause burns or other injuries (except in COOL Mode).
- The warmth of the RF changes depending on the type of skin-care product used and the skin's condition at the time of treatment.
- Do not use this device around the eyes unless it is in EYE Mode or COOL Mode.
  - \* The LED light can be used around the eyes and eyelids. Close your eyes and hold the device at least 5 cm away from the skin.
- Do not look directly into the LED light.
- The recommended ambient temperature is 15°C to 30°C.
- Make sure to remove makeup before using the device on your face. If you use the device over makeup, the foundation may cause dark staining of the skin.

- Remove all metal accessories (watches, necklaces, rings, earrings, etc.) when using the device. Failure to comply may cause accidents or injuries.
- Please reapply skin-care products or water during treatment to ensure that there is always some liquid between the electrode head and the skin. If there is an insufficient amount of skin-care products or water, the stimulation will weaken, causing skin problems.
- Please carefully clean the parts of the device that come into contact with the skin every time you use it and keep the device clean at all times. Failure to comply may cause skin problems.
- If you feel an unpleasant tingling on your skin, reduce the intensity level or move to another area. You could also moisten the skin with water, lotion, or gel before using the device. Failure to comply may cause skin damage.

### ● Treatment Method

1 Remove makeup and gently cleanse your face.

- Remove oil and dirt from your skin so that it is in a clean condition prior to treatment.
- \* COOL Mode can be used over makeup.

2 Attach a cotton pad if necessary and apply skin lotion onto it.

3 Connect the AC adapter, press and hold the POWER button. Press the mode button and select a mode and intensity level.

- First, briefly press the button of the mode you wish to use to start. Then press the same button again briefly to select the level.
- Start using the device in EYE Mode only after rotating the electrode head.
- \* There is no treatment level selection available for COOL Mode.
- \* Use only Level 1 upon the first use and until you are accustomed to use.

4 Gently apply the treatment head to your skin and move the head over the area being treated. Refer to pages 15 and 16 for more details.

- When operation in each mode is completed, the device will switch to Standby Mode. To start the next mode, press the relevant mode button briefly.
- \* During use, make sure the electrode head is closely touching the skin.
- \* If you wish to stop the mode you are using half-way through the operation, press and hold the POWER button.

5 Press and hold the POWER button to turn the power off. Disconnect the AC adapter from the main unit and the wall outlet.

6 After treatment, condition your skin as necessary.

- Please apply skin cream as appropriate.
- \* Clean the main unit after each use (page 17).

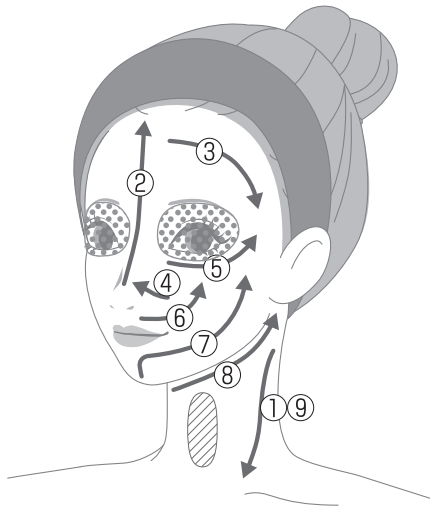


## How to use the device on your skin

- Recommended speed for moving the device: approx. 2 cm per second  
\* If the temperature feels too hot, move the electrode head more quickly.
- One short beep will sound to indicate the half-way point in the operation time. When you hear the beeps, begin care on the other side of your face.
- Use the device in a position in which the entire surface of the electrode head comes in contact with your skin.
- Be sure to move the device over the skin while using (except in COOL Mode). Placing the device continuously on the same area may cause burns or low-temperature injuries.
- Do not use on the upper eyelids (except in COOL Mode), lower eyelids, or outer corner of the eye (except in EYE Mode and COOL Mode).

### <CLEAN Mode>

Move the electrode head over the skin in the direction of the arrows shown below.  
The LED light can be used to treat the upper eyelids, lower eyelids, and outer corner of the eye.



Areas you should not treat



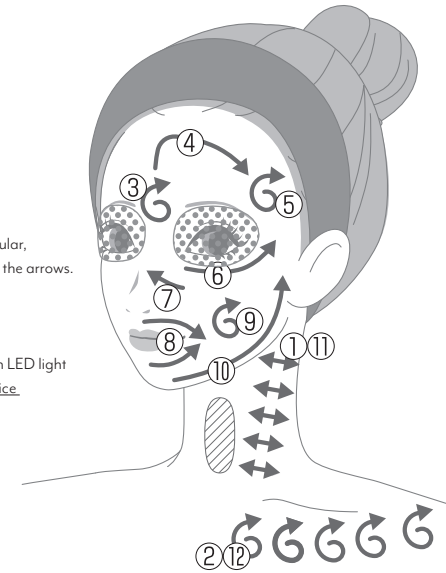
Areas that can only be treated with LED light

\*Close your eyes and hold the device at least 5 cm away from the skin.

### <NEO DYHP Mode>

Move the electrode head over the skin in the direction of the arrows shown below.

- Press and move the device in a circular, massaging motion as indicated by the arrows.
- Areas you should not treat
- Areas that can only be treated with LED light  
\*Close your eyes and hold the device at least 5 cm away from the skin.



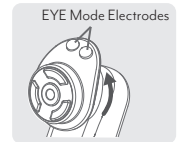
### <EYE Mode>

Rotate the electrode head 180° so that the EYE Mode electrodes are at the top. Make sure that both electrodes are touching the skin, press the electrode heads down repeatedly from the inner to the outer corner of the eye as if stamping the skin (Press → Release → Move electrode heads).

Press the electrodes down on the skin for approx. 3 seconds.

\* Do not use the device on the eyelids.

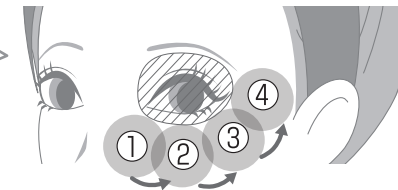
\* Be sure not to press down continuously on the skin for longer than 3 seconds.



Look in a mirror while you are using the device



Areas you should not treat



### <COOL Mode>

Press the electrode head repeatedly on your face as if stamping on the skin (Press → Release → Move electrode head).

\* The device can also be used over the lower eyelids and outer corner of the eye. Turn off the vibration function.

\* When using the LED light on the upper eyelids, lower eyelids or outer corner of the eye, be sure to close your eyes and keep the electrode head at least 5 cm away from the skin.

## How To Clean

To keep the product clean, please be sure to clean it after each use.

- 1 Disconnect the AC adapter from the main unit and the wall outlet.
- 2 To clean the device and electrode head, wipe them with a damp and well-wrung cloth to remove any dirt. Wash the cotton stopper with water after removing it from the main unit.
  - Refrain from using an alkali cleaning agent, alcohol, thinner, benzene, nail polish remover or any other solvents.
  - Do not leave the device with lotion or gel on it.
- 3 Wipe the entire device with a dry cloth and store it after removing all moisture.

## Storage

- If you will not be using it for an extended period, clean the device before storing it.
- When the device is not in use, disconnect the AC adapter from the main unit and wall outlet.
- Avoid storing the device near a heater or in a bathroom or other high-temperature/high-humidity locations. Also, avoid locations where there is an exposure to direct sunlight or unstable.
- Keep the device out of the reach of children.

## Maintenance and Inspections

- If you will not use the device for an extended period, be sure to inspect it carefully and check that the device works properly and safely before restarting use.
- If the device is malfunctioning, go to 'Checklist for Possible Problems' (pages 18-19) and attempt to identify the problem before arranging to have the device repaired. If the problem persists, contact your local distributor with a proof of purchase.
- If the device malfunctions or appears damaged, please contact your local distributor.

## Checklist for Possible Problems

Problems	Possible Causes	Solutions
The device does not turn on.	The AC adapter is not plugged into the wall socket.	Turn on the power by connecting the AC adapter.
	The adapter is not plugged into the device.	Plug adapter into the device.
The device is too warm.	The device was used continuously.	Turn off the device and wait at least for 1 hour before restarting to use.
EYE Mode does not function.	The electrode head is not in the correct position.	EYE Mode will not function unless the EYE Mode electrodes are properly rotated 180°. Rotate the electrodes so that they are in the correct position (page 11).
	The EYE Mode electrodes are not touching the skin.	Please make sure both of the two EYE Mode electrodes are touching the skin at the same time (see page 16).
You cannot feel any vibration.	Vibrations are turned off.	Press the Vibration (VIB) button to switch on the vibration function.
COOL Mode is not very cool.	COOL Mode was used continuously.	Turn off the device and wait at least for 30 minutes before restarting to use.
	The device is being used in an environment with a temperature exceeding the recommended range.	Try using in an environment with the temperature between 15°C and 30°C.
	The outside of the electrode head will not cool down.	Only the inner electrode head becomes cool.

Problems	Possible Causes	Solutions
EMS causes uncomfortable tingling or pain.	→ The level setting is too high.	→ Lower the level using the Level button.
	→ The entire surface of the electrode head is not touching the skin.	→ Use a mirror to check that the entire surface of the electrode head is touching the skin.
You cannot feel the EMS or it feels too weak	→ The level setting is too low.	→ Increase the level with Level button.
	→ The skin lacks moisture or is dry.	→ Moisturize your skin with lotion or gel before use.
	→ The electrode head is not moved along the muscles.	→ Apply the electrode head along muscles (page 15).
The treatment temperature is too high (except in COOL Mode).	→ You are using the device without moving the electrode head.	→ Be sure to move the electrode head over your skin when using the device, except in COOL Mode.
	→ You are moving the device too slowly on the skin.	→ Move the device a little quicker.
	→ It may feel very hot depending on the skin-care product used or the presence/absence of a cotton pad.	→ Use the device without a cotton pad.
		→ Change the skin-care product used.
You cannot feel RF warmth.	→ Standby Mode has been activated (page 11)	→ Press the relevant mode button to start the mode.
	→ The skin lacks moisture or is dry.	→ Moisturize your skin with lotion or gel before use.
	→ You are moving the device too quickly.	→ Please move the device a little slower.

## Frequently Asked Questions

Q	A
How much lotion or gel should I use each time?	This device is designed to achieve better results with sufficient use of lotions and/or gel. As a general guide, when using cotton pads, be sure that the entire electrode head is moistened with face lotion. Use about two pearl-sized drops of gel. We recommend adding more lotion or gel if you feel there is not enough.
Can I use it over a facial mask?	It can be used over a facial mask too (except in CLEAN Mode).
I have a tingly sensation on my skin.	This tingly sensation is caused by electrical stimulation from Ion/EMS/NEO DYHP. It is possible to adjust the level using the Level button. Use the device at a strength that feels comfortable for you. Use only Level 1 upon the first use and until you are accustomed to use.
Why do I not feel warmth of RF when using CLEAN, NEO DYHP or EYE Modes?	Move the electrode head more slowly or press harder against the skin surface. It is also possible that the moisture absorbed in the cotton is insufficient. Add more lotion or gel.
Why can't I see any dirt on the cotton pad?	Dirt is removed even though it may not be visible on the cotton. The amount of visible dirt on the cotton can vary among individuals.
The electrode head does not warm up when I use RF Mode.	The RF does not warm the electrode head. Rather, it uses the power of electricity to warm your skin.
What is the recommended frequency and duration of use?	Recommended frequency of use: 2 to 3 times a week for Clean/NEO DYHP Mode. 5 times a week for EYE Mode. The device can be used daily for COOL Mode. Recommended duration of use: CLEAN, EYE, COOL Modes: approx. 3 minutes. NEO DYHP Mode: approx. 5 minutes. Excessive use may damage the skin. The above recommendations are guidelines only; please observe your skin condition and use the device accordingly.

## After-sales Service

### ● Disposing of the device

• Follow your local government rules for proper disposal of this product.

### ● Contacts for overseas customers

Please contact your local distributor or visit YA-MAN Global websites (<https://www.ya-man.com/en/>).

### Correct Disposal of this product

● This marking indicates that this product should not be disposed with other household wastes throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



### ● Product Specifications

Rated Power Supply	DC12V 5.0A
Power Consumption	Approx. 20 W
Outer Dimensions	Main unit (with a cotton stopper): Approx. W 50 x D 65 x H 185 (mm)
Weight	Main unit (with a cotton stopper): Approx. 230 g
Materials	Main unit: ABS resin Panel: Polycarbonate Electrode head: PET resin and stainless steel
Country of manufacture	Japan
Accessories	Cotton stopper, AC adapter
Recommended Environmental Temperature	15°C to 30°C